



Wellness + Aesthetics

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Dear Valued Patient,

It is with heavy hearts that we share the news that IVme Highland Park will be closing on February 27, 2026.

When we opened our doors eighteen months ago, we were excited to become part of such a vibrant and welcoming neighborhood. While we anticipated competition, the continued saturation of the local market has made it unsustainable for us to continue operations.

This decision was not made lightly. We will deeply miss the neighbors, friends, and patients who welcomed us so warmly and trusted us with their care.

Appointments and Hours of Operation

As we prepare for closure, our clinic hours may continue to fluctuate based on staffing and appointment volume. For the most up-to-date hours, we strongly encourage you to call the clinic before coming in at 224-236-7174.

We also strongly recommend scheduling an appointment in advance to ensure we can accommodate you and minimize wait times. Walk-ins will be limited and cannot be guaranteed during this transition period.

Continuity of care

For our patients currently under the care of **Dr. Jack, Josie Wynveen, or Kayla Eaton** (including hormone replacement therapy, weight loss, aesthetics, or skincare), your health and care remain our top priority. A member of our team will contact you directly to coordinate next steps and confirm your continued treatment plan.

We understand that your care is personal and that a familiar, close-to-home option matters. While IVme Highland Park is closing, IVme Wellness + Aesthetics remains here for you, and we would be honored to continue supporting your wellness journey at one of our other locations. Our teams are available to help you find the most convenient clinic and coordinate a seamless transition of care.

IVme Chicago Old Town 1347 N. Wells Street Chicago, IL 312-350-1822	IVme Downtown Naperville 47 E. Chicago Avenue, Suite 332 Naperville, IL 630-687-8833	IVme Downtown Milwaukee 331 N. Broadway Milwaukee, WI 262-230-2190
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Memberships, Packages, and Gift Certificates

If you have an active IV membership, IV package, intramuscular shot package, skincare package, gift certificate, or giveaway prize, you will receive a call and/or email from our team with instructions on how to proceed.

If you have additional questions, please contact us at highlandpark@ivmenow.com or 224-236-7174.

We are profoundly grateful for your kindness, loyalty, and support. Thank you for allowing us to be a part of your wellness journey; it has truly meant more to us than words can express.

With sincere appreciation,

Chris Wilberding, COO

IVme Wellness + Aesthetics